

## SV GOLF LTD

### Gift Voucher Terms and Conditions

1. Vouchers are valid for a year from purchase. The gift voucher expiration date will be stated on them and the voucher cannot be used after that date.
2. Vouchers cannot be replaced if lost, stolen or destroyed.
3. Vouchers cannot be refunded or exchanged for cash or other denominated vouchers.
4. If an intended purchase is for a higher amount than the face value of the voucher(s), the difference can be made up with a cash or credit card payment. If it is less, then change cannot be given but the balance will be left on the voucher.
5. Vouchers cannot be sold to any third parties.
6. We reserve the right to refuse to accept a voucher which we deem to be tampered with, duplicated or which otherwise is suspected to be affected by fraud.
7. We reserve the right to amend the voucher terms and conditions from time to time, where we consider it reasonable and necessary to do so.

### CANCELLATION AND REFUND PROCEDURE

The purchaser of the voucher is entitled to a 14-day 'cooling off' period provided the gift voucher is returned unused and with the original receipt within 14 days of purchase, after which a full refund will be made. If you need to return a gift voucher please contact the shop on 01234 359189.